



Dear Plano Eye Care Center Family,

As our nation faces the ongoing Coronavirus (COVID-19) situation, we have been carefully considering the best course of action for our patients and our team. We love our patients and staff like family, and it is because of these incredible people that we have an amazing practice!

While there are no confirmed cases of COVID-19 in our office, in an effort to help support the public health efforts in our state, and across the country, and per CDC guidelines, we have elected to close for non-emergency patient care from Thursday, March 26th, 2020. Although our physical practice is closed, we will be available to help you virtually.

If you are scheduled to visit our office after Wednesday, March 25th, 2020, please know that we will be contacting you to reschedule your appointment.

To keep this process as convenient as possible, we have these suggestions:

- To make any appointment changes, or order contacts, you may visit our website at www.planoeyecare.com.
- If you have urgent eye concern (eye pain, pink or red and itchy eyes, light sensitivity, sudden floaters/flashes, sudden vision loss, or any eye discomfort), please call and leave a detailed voicemail, at 972-964-3937. Our emergency line will stay responsive as usual!
- If you have a non-urgent question or concern, please email us at info@planoeyecare.com, with your inquiry and contact information.
- We will be responding to our voicemails and emails regularly.

This is a quickly evolving situation. While we cannot predict what may happen in the weeks to come, our number one priority is the health and well-being of our patients and our team. We thank you for your support and understanding as we work together to keep our patients, our families, and our community at-large healthy. We are optimistic that we will resume all normal business operations very soon. We are all in this together!

Sincerely,
The Plano Eye Care Center Team